

## Get Real Health-Cloud-Accredited-Professional Questions Pass Salesforce Certification Exams Easily [Q63-Q84]



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**NO.63** Which statement is true about using PurchaserPlan and MemberPlan together when onboarding new insurance members?

- \* Multiple purchaser plans can be associated to multiple Member Plans.
- \* Purchaser Plan and Member Plan has a master detail relationship
- \* there is no relationship between MemberPlan and Purchaser Plan.
- \* PurchasePlan is to be used as a template for creating MemberPlan.

**NO.64** Which solution includes pre-built APIs, connectors ,implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any HER into HC using HL7 V2 or FHIR standards?

- \* Mulesoft Accelerator for HealthCare
- \* Shield
- \* Specialty vendors

\* Tableau CRM for HealthCare

**NO.65** In which two ways can an administrator support the Health department so that the team can efficiently assess the individual, enroll them in a program, and monitor them during emergency? (Choose two)

- \* Create a healthcare provider enrollment flow
- \* Install emergency Response Management unmanaged package
- \* Leverage pre-configured flows provided with Health Cloud
- \* Create Patient Enrollment Console

Reference and details below.

Using the **Emergency Response Management Console**, create a consistent intake experience using **guided workflows** and pre-built assessments that can quickly adapt as protocols or guidelines change.

**NO.66** Which Visual representation in Health Cloud would enable a care coordination to see all the relationships between a patient and the people and organizations participating in the patient's, including those across multiple care plans?

- \* Timeline view
- \* Care Team
- \* Lightning Empower Components
- \* Householding Map
- \* Patient Card

**NO.67** Which two preference must a salesforce administrator enable to begin using Intelligent Sales for Medical Devices? (Choose two)

- \* Visit Inventory Management
- \* Intelligent Sales
- \* Action Plans
- \* Lightning Flows
- \* Lightning App builder

Reference and details below.

## The FHIR-Aligned Clinical Data Model

Health Cloud's new clinical data model maps closely to FHIR R4 specification, but with a few minor differences.

- The new clinical data model supports most of the FHIR R4 attributes, except certain instances that aren't relevant for the typical Health Cloud user.

### Enable Intelligent Sales

Before your users can use **Intelligent Sales**, you must **enable the Intelligent Sales and Visit Inventory Management** org prefs in your Salesforce org.

**NO.68** In which two ways can a Data Architect ensure PHI/PII data visibility is minimized during the migration of Patient Data from an existing Service Cloud org to a new HC org?(Choose 2)

- \* Use Salesforce Data Masking when moving data to a Sandbox.
- \* Use Data Templates to exclude PHI/PII data from being added to Partial Copy Sandboxes
- \* Export Data to a spreadsheet to remove PHI before importing it into a Sandbox
- \* Ensure Sandboxes have
- \* Platform Shield enabled.

**NO.69** Which two fields are optional when creating a new Care plan task? (Choose Two)

- \* Status
- \* Due Date
- \* Goal
- \* Problem
- \* Task Owner

**NO.70** Which three steps are needed to setup Care Requests? (Choose three).

- \* Create a new case record type for each Care Request type
- \* Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management; cloud permission set licenses.
- \* All Care requests are pre-setup on all Health Cloud orgs by default.
- \* Choose any existing case record type for each Care Request type.
- \* Choose case Care Request record type for each Care Request configuration.

**NO.71** Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?

- \* Install the health cloud unmanaged package extension
- \* Install the health cloud managed package
- \* Install the health cloud care request extensions managed package.
- \* Assign the health cloud social determinants permission set
- \* Assign the health cloud foundation permission set

Reference and details below.

### Prepare to Set Up Utilization Management

Before you get started, install and configure Health Cloud.

- \* Install the Health Cloud Care Request Extensions unmanaged package.
- \* Assign the Health Cloud Permission Set License and the Health Cloud Platform permission set license to yourself and your users.

**NO.72** Which steps should a salesforce administrator complete to set up a warehouse that serves as a product fulfillment location to salesforce representative in a specific region, irrespective of the account? (Choose three)

- \* Create Inventory Location and add Visitor Address as Location Address.
- \* Create Record in Product Fulfillment Location.
- \* Set-up Product Transfer and product request.
- \* Select inventory location while creating visit
- \* Create a product item entry inventory, a single entry for each product that will be replenished from industry.

**NO.73** How can a Health Cloud administrator change the label Patient Card; to Member Card; to be more aligned with their specific business terminology and use case?

- \* Go to setup, navigate to Custom Labels, select the Patient\_Card\_Header; label, click the New Local Translation/Overrides; button, Select the language and enter the new label.
- \* Go to the Health Cloud Admin Home page, select the Patient Card Configuration tab, and click New; to add a new configuration for Member.
- \* Go to Setup, navigate to the Patient Card object, and edit the Patient field name.
- \* Edit the page layout where the Patient Card is shown, click on the attributes for the Patient Card component, and edit the name to Member;.

\* The labels that come with the Health Cloud cannot be changed.

**NO.74** Which two health cloud specific setting must be configuration &#8230;&#8230;&#8230;. Health cloud org has lightning experience enabled person account&#8230;&#8230;&#8230; (Choose two)

- \* Under Custom Metadata Types, enable the Health cloud Setting
- \* Disable &#8220;Use Individual Data Model&#8221; in custom setting
- \* Under Custom Metadata Types, Update the Health cloud &#8216;HCFeature&#8217;&#8230;
- \* Enable &#8220;Use Person Accounts&#8221; custom setting.
- \* Under Custom Metadata Types, Create a mapping records for Person accounts.

**NO.75** In which three ways can users access Provider Management standard objects? (Choose three)

- \* By using Service Cloud
- \* By assigning Health Cloud Platform Permission set licenses.
- \* By assigning Health Cloud Foundation Permission set.
- \* By assigning the Provider Permission set.
- \* By using Health Cloud.

Health Cloud Foundation

Assigns read access to additional Health Cloud platform capabilities, including the Provider Management data model.

The Health Cloud Provider Network Management permission set grants access to provider management objects so users can manage credentialing and recruiting.

To use the Provider Network Management features of Health Cloud, assign both the Provider Network Management permission set and the Health Cloud permission set to your users

**NO.76** A Health Cloud administrator working on a Care Coordination project needs to change the role name &#8216;Care Coordinator&#8217; to &#8216;Care Consultant&#8217; to match the organizations nomenclature. Which three steps should the administrator take to ensure all Tasks identify the role &#8216;Care Consultant&#8217;? (Choose three.)

- \* Create an ETL script to update the previously assigned To picklist values of Tasks created in the past.
- \* Update/Add the organization roles in the CarePlan\_Role\_Patient key:value pair in Health Cloud Setting.
- \* Update the organization roles in the CarePlan\_Role\_Care\_Coordinator key:value pair in Health Cloud Setting.
- \* Update the Care Plan Record Type custom metadata type to reflect the care coordination processes specific to the Care Coordinators.
- \* Update the corresponding roles in the Assigned To picklist for the Care Plan Template Task object.

**NO.77** A client wants to store data for patient&#8217;s smartwatch to display within the Remote Monitoring charts. What &#8230;. This information in

- \* DiagnosticSummary
- \* Care Observations
- \* Clinical Encounters
- \* Identifiers

**NO.78** Which three of the following features are included with a Health Cloud License?

- \* EHR Mulesoft Templates
- \* Surveys
- \* Intelligent Document Automation
- \* Care Cordination(Patient Services)
- \* Intelligent Form Reader with Amazon Textract

**NO.79** The Salesforce Admin for Lake Tahoe Hospital wants to implement Utilization Management. Which two of the listed steps need to be taken during the set-up process? (Choose 2)

- \* Install the Health Cloud Care Request Extensions unmanaged package.
- \* Assign the Health Cloud Permission Set License and Health Cloud Platform Permission Set License to Salesforce Classic users.
- \* Assign the Health Cloud Permission Set License and the Health Cloud Platform Permission Set License to Salesforce Lightning users.
- \* Install the Utilization Management Extensions.

**NO.80** Which action is Possible in the program enrollment flow when adding in 'Enroll in Program'; quick action to a record? (Choose three)

- \* Starting a new blank care plan
- \* Signing enrollment consent form
- \* Seeing a list of all product and selecting applicable products
- \* Selecting the provider associate with a product
- \* Creating a new care program

**NO.81** In which two ways can an administrator ensure that Patient Risk scores are recalculated periodically? (Choose Two.)

- \* Setup a scheduled Apex batch job.
- \* Use the CMS recalculation API
- \* Use a third party API to recalculate CMS risk score
- \* Setup a Apex batch job and run the job manually
- \* Create a Healthcare Provider enrollment flow.

Reference and details below.

## Calculate Referral Scores

Calculate referral scores with a batch Apex job.

Referral scores are based on the Total Referrals and Converted Referrals fields on the referring practitioner contact record. The calculated score appears in the Referrer Score field.

Use the scheduled job class name: `HcReferrerScoreScheduledJob`. To invoke Apex classes to run at specific times, first implement the `Schedulable` interface for the class. Then schedule an instance of the class to run at a specific time using the `System.schedule` method.

**Example** To run the `HcCMSRiskScoringScheduledJob` class once, select **Debug | Open Execute Anonymous Window**. Enter the following text in the Enter Apex Code window in Developer Console.

```
// scheduled job sample
int batchSize = 200;
SchedulableContext sc = null;
HcReferrerScoreScheduledJob scheduledJob = new HcReferrerScoreScheduledJob(batchSize);
scheduledJob.execute(sc);
```

**NO.82** Which Intelligent Appointment Management, What products or feature can be leveraged to supplement? (Choose two)

- \* Salesforce Field Service
- \* Tableau CRM
- \* Salesforce Scheduler
- \* External Scheduling Systems

**NO.83** A Salesforce Admin wants to create task within a Care plan that

'Enroll in Program'; quick action to a record.

