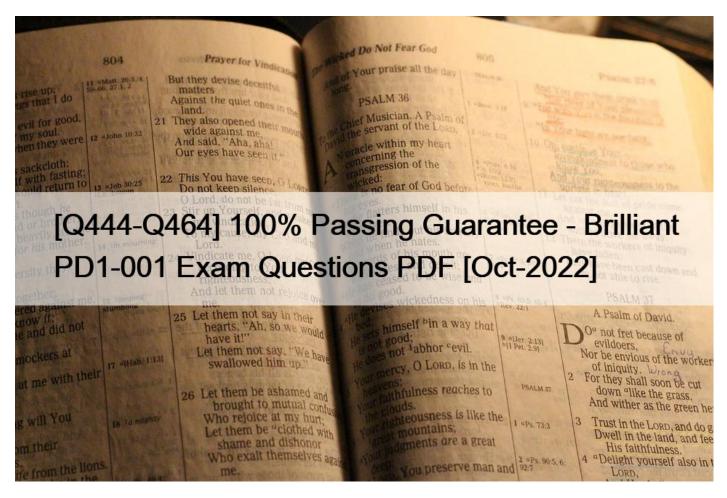
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Q444. Which of the following supplies voltage for the charging of the photoconductor?

- * HVPS
- * LVPS
- * Logic Board
- * Driver Board

Q445. A client wants to change the default media tray used on their PC, while working in a networked environment. Which of the following would the client use to make the change?

- * Device manager
- * Device display panel
- * The printer driver
- * Hardware settings

Q446. Which of the following items is used to transfer voltage from the photoconductor to the device frame?

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- * Grounding plate
- * Discharge brush
- * Circuit breaker
- * Charge corona

Q447. Which of the following internal test pages should the technician print to obtain the device settings?

- * Configuration pages
- * Parts life counter page
- * Engine test page
- * Event logs

Q448. Which of the following components are used to rotate mechanisms (e.g. gears or belts)? (Select TWO).

- * Solenoids
- * Clutches
- * Sensors
- * Motors
- * Photointerruptor

Q449. Which of the following is the MOST suitable way of providing ESD protection when working on a machine?

- * Use of a wrist strap
- * Wearing gloves
- * Wearing rubber soled shoes
- * Grounding the machine

Q450. A customer is printing a document on transparencies using the multipurpose bypass tray on their laser printer; the page was picked up but never exited the printer. Which of the following could cause this issue?

- * Incorrect media size setting
- * Defective laser unit
- * Incorrect media type setting
- * Incorrect resolution setting

Q451. A customer reports that they are unable to print to their device. The technician discovers that no one in the office can print to the device but it is ready and can be pinged. Which of the following should the technician check FIRST?

- * Print Queue
- * Driver Version
- * Web Interface
- * Driver Settings

Q452. When working on exposed components, a wrist strap is worn to:

- * protect the technician from a power surge.
- * make sure that the technician has a constant positive charge.
- * reverse the polarity of the neutron flow.
- * prevent the buildup and discharge of static electricity that can cause damage.

Q453. A clients flatbed scanner is constantly producing the same dark spots in the same positions on every scanned page. Which of the following would be the FIRST area to check to solve this issue?

- * Scan lamp
- * CCD
- * White reference plate
- * Flatbed glass

Q454. In which of the following sections of an MFP would a technician find a Xenon Lamp?

- * The paper feed section
- * The fuser section
- * The scanner section
- * The transfer section

Q455. A customer wants their logo to be copied "more blue." According to the technician's test charts the colors are adjusted properly. Which of the following should the technician advise?

- * The cyan photoconductor needs to be replaced to make the copies more blue.
- * The color calibration needs to be carried out more frequently.
- * Adjusting the device to enhance the blue wil affect the other colors.
- * The magenta toner needs to be replaced to make the copies more blue.

Q456. Which of the following are reasons for using caution while working with a powered laser unit?

- * The laser beam can damage eyes.
- * The laser unit is heated.
- * The laser unit is full of toner.
- * The laser beam can burn the skin.

Q457. Which of the following processes is used to remove residual toner from the photoconductor?

- * Development
- * Cleaning
- * Erasing
- * Charging

Q458. The photoconductor can be charged using which of the following components?

(Select TWO).

- * Development unit
- * Cleaning roller
- * Charge roller
- * Erase lamp
- * Corona wire

Q459. After the photoconductor has been cleaned, the next step of the process is to:

- * write the image on the photoconductor using a laser/LED.
- * transfer a developed image to the media.
- * develop an image on the photoconductor in the charged area.
- * charge to entire photoconductor surface with an even charge.

Q460. The fuser unit is powered by which of the following components?

- * AC PWB
- * SCSI
- * USB
- * HVPS

Q461. Which of the following is located after the fuser unit?

- * Separation roller
- * Registration roller

- * Exit roller
- * Transport roller

Q462. Which of the following messages should only be addressed by a technician?

- * Add Paper message
- * Service error message
- * Paper Jam message
- * Add Toner message

Q463. When an image is scanned, which of the following is the image FIRST created as?

- * Compression
- * Network
- * Digital
- * Analog

Q464. Which of the following copy defects would result from severely contaminated mirrors?

- * Light copies
- * Dark copies
- * Dark streaks
- * Ghosting

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