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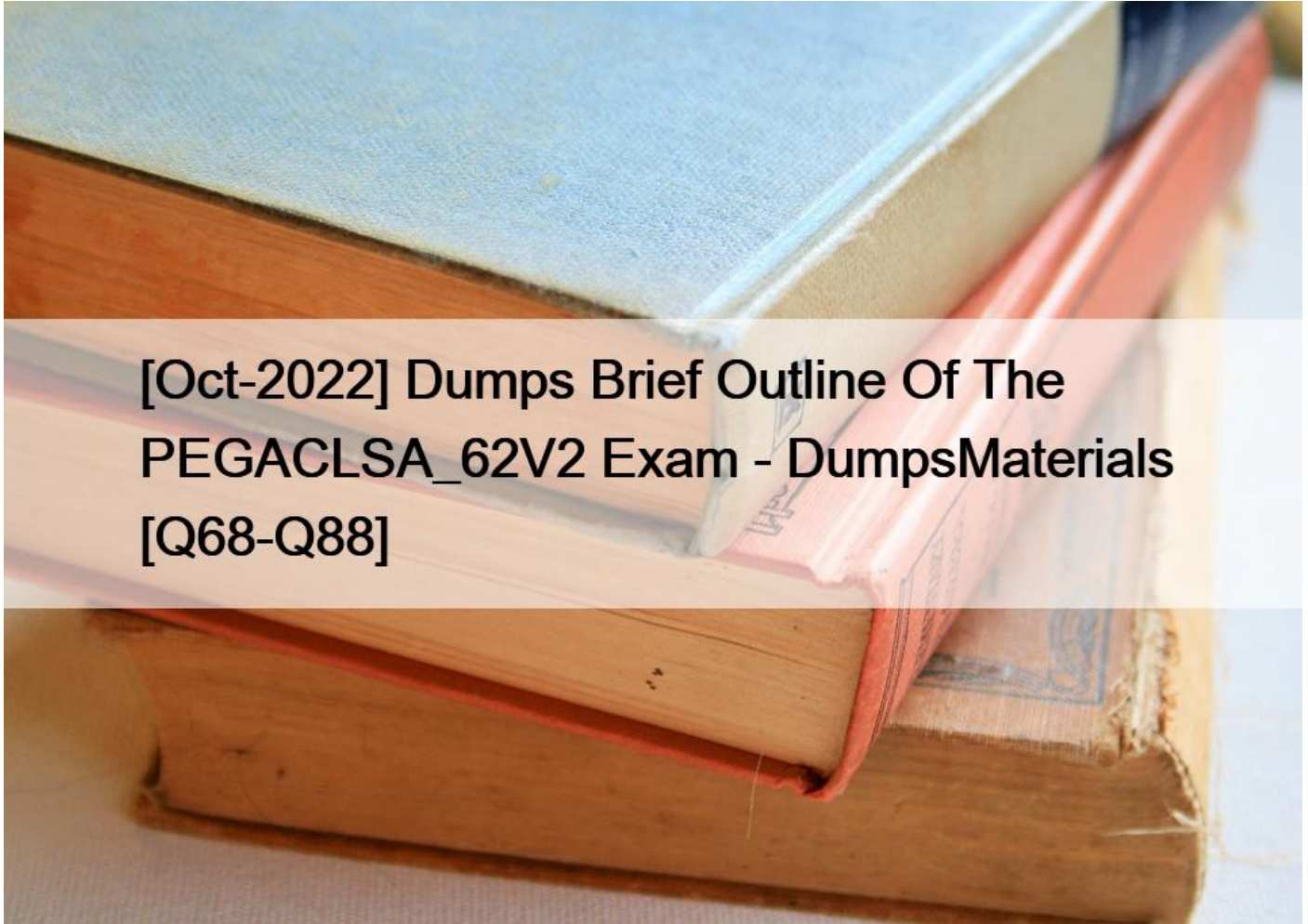

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QUESTION 68

Review the following requirement:

A claims application has as part of its process a step that sends a letter to an individual. After the letter is sent, the claims adjuster cannot do anything to the claim for 28 days. After those 28 days, the next step is for the claims adjuster to review the case details and make a processing decision. During those 28 days, the individual who received the letter may call up the front office and provide new information about the claim at which point the 28-day hold is lifted and the work is routed to the adjuster for the decision. The business says in most cases this call does not occur and the 28 days lapses.

Given the information provided, which design is most appropriate? (Choose One)
* After the letter is sent, route the work to a "pending" workbasket and place an SLA on it for 28 days. After the 28

days resume/move the flow to the decision step. At the same time spinoff an assignment to the front office to update work if a call comes in. After processing the update resume/move the flow to the decision step

* After the letter is sent, route the work to a “pending” workbasket and place an SLA on it for 28 days. After the 28 days resume/move the flow to the decision step. After processing theupdate resume/move the flow to the decision step. Create a search screen for the front office to find and update work if a call comes in

* After the letter is sent, route the work to the front office to allow for the updating of the item if and when the call is made. Place a 28-day SLA on the work. If the SLA fires resume/move the flow to the decision step

* After the letter is sent, use a split join to route the work to both the front office and adjuster. Place a 28-day SLA on the front office assignment to resume the flow if the 28 days lapses with no call

QUESTION 69

An application, created by MyCo, has a number of rules implemented as decision tables that use “Title” as an input as seen in the sample rule below:

MyCo is finding a number of application defects caused by incorrect spellings in the title field. The valid titles are stored as field values. MyCo is requesting options to help prevent these types of errors.

Which of the following approaches is most applicable? (Choose One)
* Recreate the logic in decision trees and use function aliases to limit the options via a drop down box
* Use the table edit of the .Title property to reference the field values, the decision table will then automatically validate that the value is valid
* Create a custom rule form that uses harnesses and sections and can be configured however MyCo desires
* Create a custom validation rule in the Rule-Declare-DecisionTable class to validate that the .Title property always has a valid value

QUESTION 70

You have been asked to design the user interface forms to follow the enterprise branding standard on all user forms generated in PRPC. You have been given the CSS files that can be used as a style guide to format the HTML elements.

Which of the following statements is FALSE? (Choose One)
* You will import the CSS files in the quick create step of the branding wizard to create all the styles
* After the skin rule is created using the branding wizard you have to manually reference the skin rule on all end user portals and in developer preferences to see the changes
* For all styles that are not available in the branding wizard you need to create a text file rule and reference the text file rule in the harness rule
* Branding wizard creates the skin rule which is nothing but a collection of Text file rules

QUESTION 71

A Connector rule is configured in PRPC to run asynchronously.

Which of the following statements is the most accurate with regard to its configuration or execution? (Choose One)
* Using the “Run in Parallel” option requires the users to hold a specific privilege
* When using the queue functionality the connector’s response is not available to the calling activity
* When using the queue functionality you must also build the queue to be used by PRPC
* The “Page-Merge-Into” method performs better than the “Connect-Wait” method when needed to get the connector response

QUESTION 72

A reference property can be best thought of as _____? (Choose One)
* a reference to an external entity that is stored in a system of record
* a pointer between two pages or properties
* a property that can be referenced from any context at any time
* a property whose references are tracked for auditing purposes
* Another term for a linked property

QUESTION 73

Which of the following steps are required to implement Policy Override capability? (Choose Two)
* Define a Declare Trigger rule to track and respond to the business exceptions
* Define a Declare Case Match rule with a business exception condition
* Define a Declare OnChange rule to track a property and a business exception condition
* Define a flow rule to support the Policy Override review
* Customize the Policy Override agent activity to support the Policy Override review

QUESTION 74

There is an application for which many reports created in production must pull data from more than one class.

Which of the following statements best represents proper planning for this situation? (Choose One)
* No special planning is required; managers should be able to create these reports
* Application developers should ensure that there are association rules between these classes
* No special planning is required; application developers must create these reports
* Application developers should create “template” reports with the corresponding class joins defined. Managers will then be able to do a “SaveAs” to build reports from them

QUESTION 75

Review the following requirement:

A PRPC-based stock trading application allows a pool of traders to initiate stocks sale on behalf of customers. However, such an operation should only be allowed during the Stock Market Trading Sessions.

The requirement for the application is to detect any operations occurring outside of the Trading Sessions hours, to suspend it and alert a group of auditors to review it and decide whether to allow it to go through during the next session or to simply reject it.

Which of the following approaches is the most appropriate for this requirement? (Choose One)
* Tag any trade work item which pyCreateDateTime is not within the session hours and route the work item into the “Pending” workbasket. Send out a RSS feed to the auditors indicating the work item ID so they can create an ad-hoc work on that work item to review it, allow it or reject it
* Setup the Auditors to be able to subscribe to business events. Configure a business event definition to monitor outside trading sessions trades. And when the event occurs, have the business event defintion notify the subscribers and call a review flow. Have the Auditors subscribe to the event definition
* Build a Case Match rule with condition(s) to identify outside trading sessions trades. In a case match calling activity, loop through the retrieved cases and route them to a “Pending” workbasket. Then call a flow rule with an assignment to an auditor to review the case and make the appropriate decision
* Build a when rule to identify a trade being initiated outside trading sessions, also build a Declare OnChange rule to track such a

trade and suspend it, as well as a flow to review the work item and render a verdict on it

QUESTION 76

Which of the following statements is most accurate regarding the PRPC data model? (Choose One)
* In a good design there would be no business rules or processes defined in the data classes
* The PRPC data model can help promote reuse via inheritance and composition
* The PRPC data model should be stored in a separate RuleSet from application/business rules
* The PRPC data model should always be modeled after the external systems with which it interfaces

QUESTION 77

When is it appropriate to use a spin-off? (Choose One)
* When you wish to run calculations in a separate thread from the current process
* When you wish to make a long-running SOAP service call asynchronously
* When you wish to start another flow execution while continuing down the current process path
* When you wish to call multiple connector rules concurrently

QUESTION 78

When using a declarative page to store a list of currency rates used by an entire application, what is the most appropriate scope?
(Choose One)
* Node
* Requestor
* Thread
* Application

QUESTION 79

In a PRPC application the ViewPortfolioInformation section has three accordion layouts: Stock Details, Stock graphs and
Trade/Payment history.

What is the preferred design you will do to make the screen display latest details when they are accessed? (Choose One)
* Enable the Refresh When active feature on accordion layouts to get the recent transaction
* Defer load on all accordion layouts, selecting them will render data everytime
* Write a timer script that periodically does a section refresh
* Add Refresh When condition on each Accordion layouts that refreshes on a When rule which uses a timer to fire the event

QUESTION 80

The home loan application uses a PRPC SOAP connector to get the credit score of the applicant from an external webservice hosted
by a third party company. The application determines the risk level for the applicant based on this score. The underwriting group
handling these cases must be able to specify the risk level that is appropriate to a score band.

When the CSR is working on the case, the application invokes the SOAP connector to get the credit score and the external service
returns the credit score of the applicant. However, since the information is confidential, it is required to display the risk level of the
applicant based on their score and not the actual score.

Given the above requirements which of the following approaches is most appropriate? (Choose One)
* Create a new decision table or tree that returns risk level for the credit score range. In the connector activity rule add a step to

invoke the decision rule to get the credit rating level

* Build a new service on top of the third party service that returns the risk level based on the credit score. Create a PRPC connector that connects with the new service instead of connecting with the third party service
* Create a PRPC connector to retrieve the credit score when appropriate. Create a new decision table or tree that returns risk level for the credit score range. Write a declare expression on the credit score property to call the decision rule
* Create a node level declare page that has the credit score to credit rating level predefined using an activity and a data transform that is used to set relationships. At runtime when the service returns the score loop through the declare page to get the rating level of the applicant
* Create a thread level declare page that has the credit score to credit rating level predefined using an activity and a data transform that is used to set relationships. At runtime when the service returns the score loop through the declare page to get the rating level of the applicant

QUESTION 81

What is TRUE about skimming? (Choose Two)
* The source RuleSet versions need to be unlocked
* Rule types without versions are unaffected by skimming
* Blocked rules are not copied to the new RuleSet
* The history of the source rule is copied to the new skimmed rule
* It is only possible to skim to a new major version

QUESTION 82

A user has reported a 6.5-second screen-to-screen response time, but the alert log configured with the default threshold settings does not report any PEGA0001 (Browser Interaction Time) entries for that user.

What are likely explanations for this observation? (Choose Two)
* There are multiple interactions that are executed from one screen to the other. Each interaction is less than the threshold.
* The delay is caused by an external webservice that is not captured in the PEGA0001 alert
* The default threshold is higher than 6.5 seconds
* The delay is caused by a PRPC utility function that is not captured in the PEGA0001 alert
* Most of the user-perceived delay is caused by network slowness

QUESTION 83

A PRPC application is properly deployed and configured so distributed transactions are container-managed.

Which of the following options is the least accurate implication of that configuration? (Choose One)
* If a service rule processing results in the creation of a new work item, that work item does not exist until the container completes the transaction
* All database write operations are deferred
* A service rule processing can initiate multiple connector calls in parallel within the scope of a distributed transaction
* For a service rule to participate in a distributed transaction, the transaction scope must start and end outside of PRPC

QUESTION 84

An existing JAR of Java function to call proprietary services has been provided to your application team.

Which of the following PRPC features is the best way to utilize the JAR? (Choose One)
* Java activity step

* Java Connector
* EJB Connector
* Function Rule

QUESTION 85

Using multiple roles on a single Access Group can be useful for which of the following reason? (Choose One)
* It can improve reuse and eliminate dual maintenance of role definitions
* It is the only way to create managers who also do work
* It improves run-time performance by reducing the number of caches
* It eliminates the need for privilege
* It is the best way to conditionally grant access

QUESTION 86

Which of the following tools for interpreting or configuring performance metrics can analyze data from multiple nodes? (Choose Two)
* PegaRULES Log Analyzer
* Activity Profiler
* System Management Application (SMA)
* Performance Analyzer (PAL)
* Tracer Viewer

QUESTION 87

Several development teams work on different enhancements in the same RuleSet simultaneously and it is not known ahead which enhancements will go into production first.

Which of the following approached is best suitable for this requirement? (Choose One)
* Create branch RuleSets for each development team
* Create multiple RuleSets and merge the RuleSets later
* Use the private check-out feature
* Create multiple RuleSet versions

QUESTION 88

The power company EnergyCo uses a PRPC-based Incident Management application with a single work type defined in the framework (class: EnergyCo-FW-IncMgt-Work-Incident). EnergyCo has four divisions (DivA – DivD).

There is a new requirement: Solar Panel related incidents must be stored in a separate table from other incidents for all divisions (i.e. a single “Solar Panel” table is used for all divisions). There is no Solar Panel specific class.

In order to meet this new requirement, which of the following approaches is most appropriate? (Choose One)
* Circumstance based on an IncidentType property
* Add a Solar Panel specific database table instance to the EnergyCo-FW-IncMgt-Work-Incident class
* Add a class to the framework layer and all implementation layers
* Add a class to only the framework layer for greater reusability

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