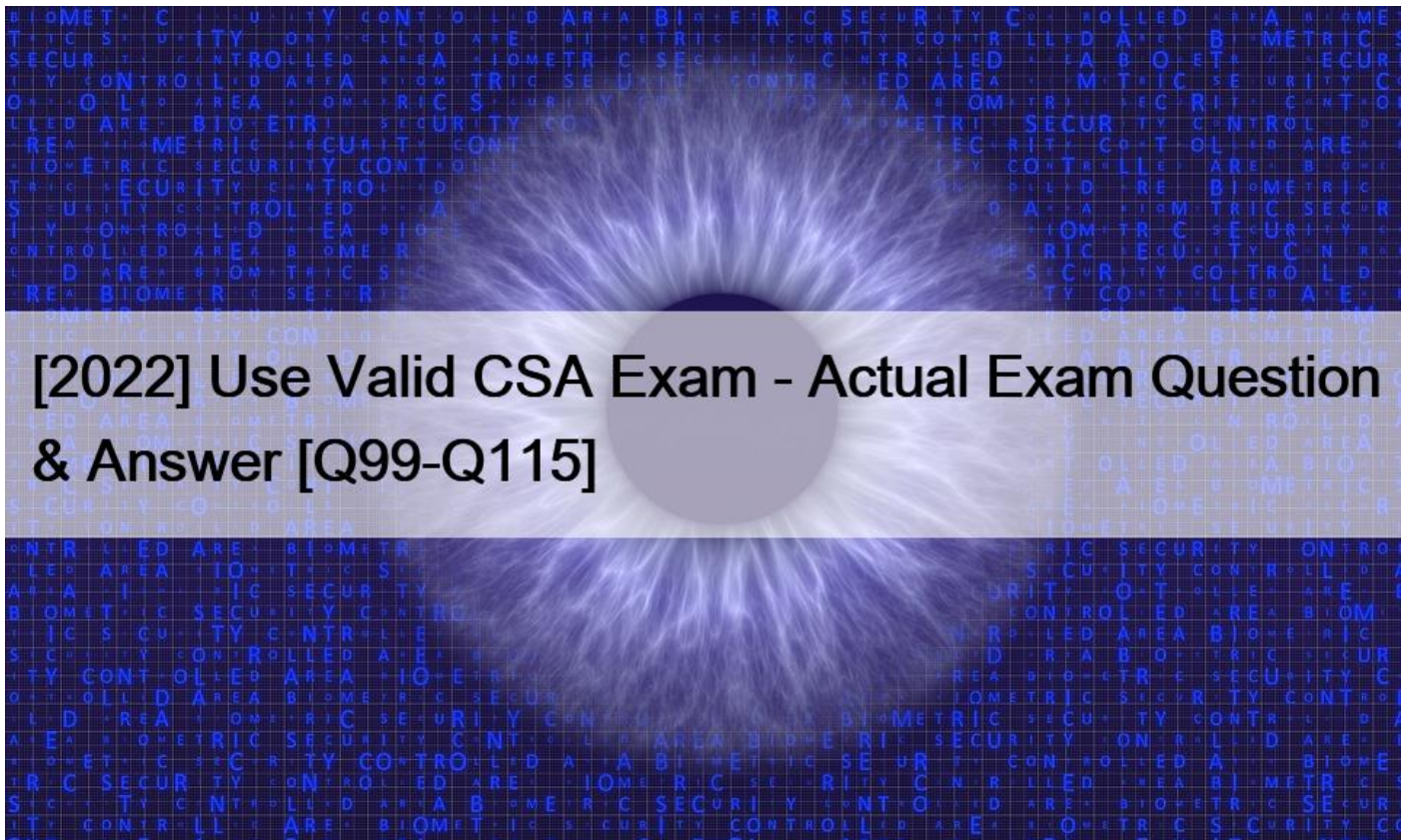


[2022 Use Valid CSA Exam - Actual Exam Question & Answer [Q99-Q115]



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Test Engine to Practice CSA Test Questions

QUESTION 99

How is a user defined in ServiceNow?

- * user is a record stored in the User Preference [Sys_user_preference] table
- * A User is a record stored in the Profile [sys_user_profile] table
- * A user is 2 field in the LOAP integration
- * A user is a record stored in the User [sys_user] table

QUESTION 100

When creating a global custom table named “abc”, what is the table name that is automatically assigned by the platform?

- * snc_abc
- * abc
- * u_abc
- * sys_abc

QUESTION 101

Which one of the following statements describes the purpose of a Service Catalog workflow?

- * A Service Catalog workflow generates three basic components: item variable types, tasks, and approvals
- * Although a Service Catalog workflow cannot send notifications, the workflow drives complex

fulfillment processes

- * A Service Catalog workflow is used to drive complex fulfillment processes and sends notifications to

defined users or groups

- * A Service Catalog workflow generates three basic components: item variable types, tasks, and

notifications

QUESTION 102

What are advantages of using Flow Designer? (Choose three.)

- * Supports advanced developers
- * Enables complicated scripting
- * Reduces technical debt
- * Less manual scripting
- * Smooth integration with 3rd party systems

QUESTION 103

On a Business Rule, the When setting determines at what point the rule executes. What are the options for specifying that timing?

- * Before, After, Async, Display
- * Prior to, Synchronous, on Update
- * Insert, Update, Delete, Query
- * Before, Synchronous, Scheduled Job, View

QUESTION 104

Which are states that you can make a field on a form using UI Policy?

- * read-only
- * write-only
- * Necessary
- * Mandatory
- * Empty
- * Hidden

QUESTION 105

While showing a customer their incident form, they ask to change the Priority values to display their internal terminology P1, P2, P3, P4. They want it to be consistent across all Tasks. How would you do that?

Right click on Priority and select what?

- * Configure Lists
- * Show Options
- * Configure Task

- * Show Choices
- * Show Choice List
- * Configure Options

QUESTION 106

What is the purpose of flagging an article in a knowledge base?

- * To mark an article to read later.
- * Allow a user to submit feedback about an article
- * Reporting an error

QUESTION 107

Which term best describes something that is created, has worked performed upon it, and is eventually moved to a state of closed?

- * report
- * workflow
- * event
- * task

QUESTION 108

What is a schema map?

- * A schema map enables administrators to define records from specific tables as trouble sources for Configuration Items
- * A schema map graphically organizes the visual task boards for the CMDB
- * A schema map graphically displays the Configuration Items that support a business service
- * A schema map displays the details of tables and their relationships in a visual manner, allowing administrators to view and easily access different parts of the database schema

QUESTION 109

database live at the Data Center.

- * True
- * False

QUESTION 110

How is the Event Log different from the Event Registry?

- * Event Log contains generated Events, the Event Registry is a table of Event definitions
- * Event Log is formatted in the Log style, the Event Registry displays different fields
- * Event Log lists Events that were triggered by integrations, the Event Registry lists the Events that were

triggered during the day (24-hour period)

- * Event Log is the same as the Event Registry

QUESTION 111

Which module is used as the first step for importing data?

- * Coalesce Data
- * Transform Data
- * Import Data

- * Load Data

QUESTION 112

Which would NOT appear in the History section of the Application Navigator?

- * Records
- * UI Pages
- * Lists
- * Forms

QUESTION 113

Which component of a table contains a piece of data for one record?

- * Factor
- * Field
- * Datapoint
- * Element
- * Item

QUESTION 114

Many actions are included with flow designer, what are some frequently used core actions? Choose 4 answers.

- * Wait for Condition
- * Ask for Approval
- * Create Record
- * Wait for Match
- * Look for Update
- * Look Up Record

QUESTION 115

What are the main UI component(s) of the ServiceNow Platform?

- * Banner Navigator
- * Banner Frame
- * Application Frame
- * Application Navigator
- * Content Menu
- * Content Frame

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