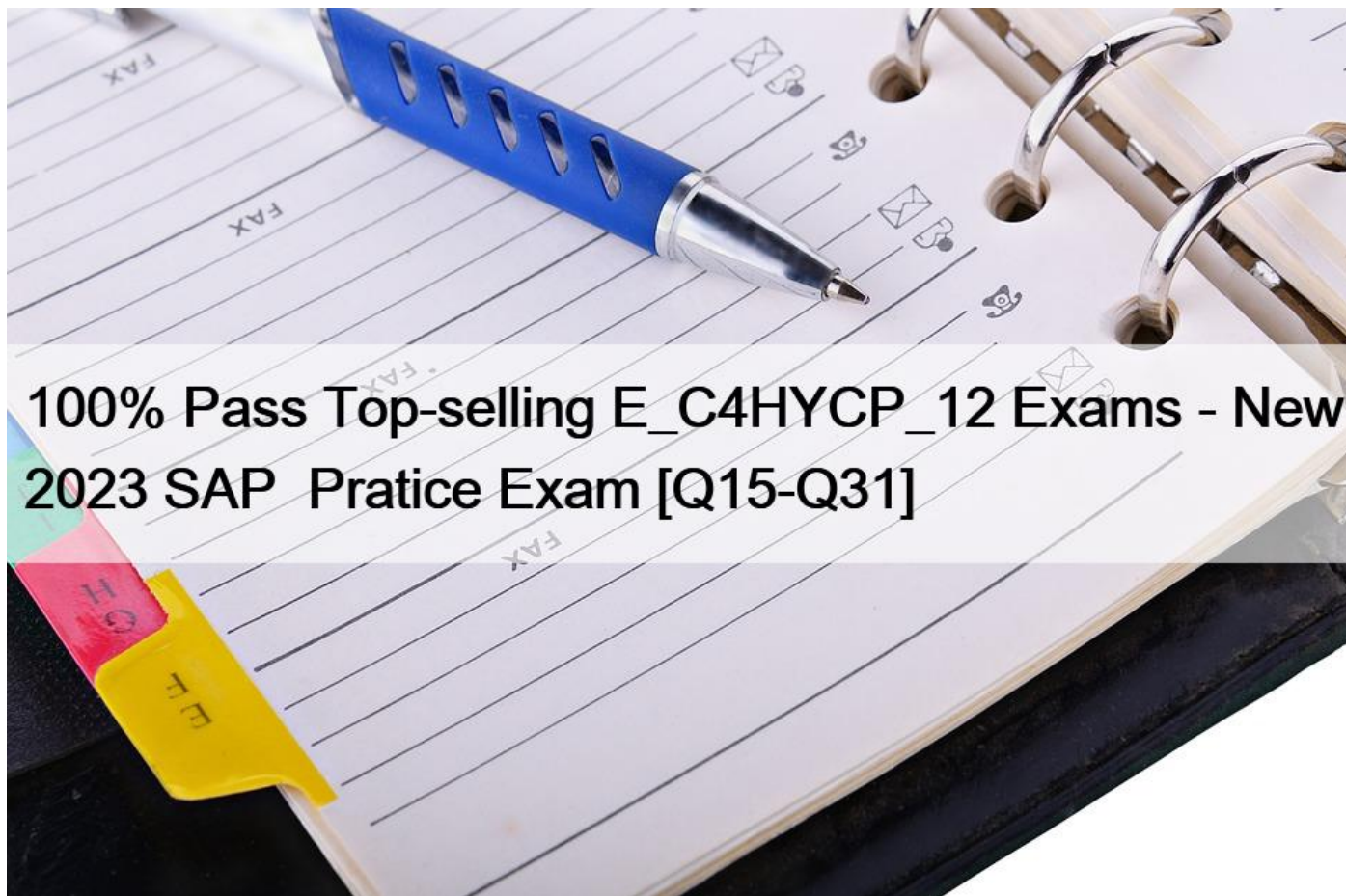


100% Pass Top-selling E_C4HYCP_12 Exams - New 2023 SAP Practice Exam [Q15-Q31]



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SAP Certified Product Support Specialist Dumps E_C4HYCP_12 Exam for Full Questions - Exam Study Guide

SAP E_C4HYCP_12 Certification Exam Topics:

Topic Areas
Topic Details, Courses, Books
Product Support Processes > 12% Identify the scope of SAP Product Support and SLAs, and describe Product Support processes (i.e. incident escalation, bug fix and patch process). Application Management After Hours Support Support Searching for Known Issues Support Communication Guidelines Priority Levels Definition
Integration > 12% Connect the omni-commerce capabilities of SAP Commerce Cloud with other SAP products Integration and Data Management Intelligent Selling Service Integration Options
General Support > 12% Use the different features, extensions and add-ons of the SAP Commerce Suite; use other platform Core features. Solution Architecture Architecture Overview Order Management Security and User Management LDAP Extension Transparent Attribute Encryption Single Sign-On in Backoffice
Configuration > 12% Configure the SAP Commerce Suite and its extensions and modules; resolve compilation issues, and customize the cockpits in the SAP Commerce Suite. Install & Upgrading SAP Commerce Configuring SAP Commerce Build Framework Deploying New SAP Commerce Softw Backend Administration Cluster Cluster Setup Logging Prcatices Logging Database Statements

E_C4HYCP_12 Exam Certification Details:

Sample Questions: SAP E_C4HYCP_12 Exam Sample Question Duration:90 mins Cut Score:60%

NEW QUESTION 15

You see the following entry in the thread dumps while analyzing a system's performance: `ajp-8019-43; nid=183 state=WAITING; waiting on <0x515a41f6> (a org.apache.tomcat.util.net.JioEndpoint$Worker) – locked <0x515a41f6> (a org.apache.tomcat.util.net.JioEndpoint$Worker)at java.lang.Object.wait(Native Method)at java.lang.Object.wait(Object.java :485)at org.apache.tomcat.util.net.JioEndpoint$Worker.await(JioEndpoint.java :471)at org.apache.tomcat.util.net.JioEndpoint$Worker.run(JioEndpoint.java :497)at java.lang.Thread.run(Thread.java:662)Locked synchronizers: count = 0` How do you interpret this thread dump?

- * The Tomcat AJP parameter `maxThreads` is too small to handle simultaneous requests.
- * The JVM option `maxAJPThreads` is too small to handle simultaneous requests.
- * The thread is waiting for an incoming connection.
- * The system is about to crash because the thread is blocked and cannot perform its job.

NEW QUESTION 16

What must you do when you provide a workaround for a code glitch in an existing service, for example, `ProductService`? Note: There are 3 correct answers to this question.

- * Modify the existing bean definition with the new service.
- * Add a new bean definition with a new ID for the new service.
- * Implement a new custom service by extending the existing service.
- * Override the alias of the original bean definition.
- * Replace all injections with a new ID for the new service.

NEW QUESTION 17

A new item type was added to an `items.xml` file named `CarProcessDefinition`. After the Ant build and SAP Commerce server startup, the following appears in the log file: `15:56:54 **** [java] [m[0;31mERROR [main] [DefaultModelConverterRegistry] code CarProcessDefinition does not belong to known type. Maybe you have added a new type without updating your system.` What does this message mean?

- * The new item has been added without specifying a deployment table.
- * The new item type will be created after a system update.
- * The new deployment table has been added without specifying a new item.
- * The Java class associated to the new item is missing.

NEW QUESTION 18

How do you persist changes to enable and disable JDBC logging?

- * SAP Commerce Administration Console
- * Java code
- * Configuration properties file
- * Backoffice Administration Cockpit

NEW QUESTION 19

SAP Commerce receives a Java OOM (out of memory) exception. What should you do first? Note: There are 2 correct answers to this question.

- * Analyze the gc.log file for object allocation.
- * Take a Java heap dump when the issue is detected.
- * Analyze the access.log file for frequent requests.
- * Increase the memory size.

NEW QUESTION 20

What does SAP Commerce Cloud, context-driven services capture? Note: There are 3 correct answers to this question.

- * Data replication events
- * Outgoing requests from SAP Commerce to external services
- * Click events, order events, and address book event updates
- * Quantity updates in the shopping cart
- * All customer interactions and behaviors

NEW QUESTION 21

How are bug fixes provided to partners and customers?

- * SAP Commerce delivers small jar archives called Hot Fix for the extension that fixes a specific bug.
- * SAP Commerce provides an extension that contains bug fixes.
- * SAP Commerce provides SAP Notes with code corrections describing the best way to fix a specific bug.
- * SAP Commerce provides a patch release that contains only bug fixes and security patches.

NEW QUESTION 22

A customer reports an error and provides the following snippet of a log file: INFO | jvm 1 | srvmain

```
| 2013/11/15 21:36:38.829 | ERROR [ImpExWorker<1/4>] (000000RS-ImpEx-Import) [MultiThreadedImpExImportReader] line 11  
at main script: worker 1 got error com.microsoft.sqlserver.jdbc.SQLServerException: Violation of PRIMARY KEY constraint
```

```
&#8216;PK 3819157796645776366&#8217;. Cannot insert duplicate key in object &#8216;dbo.users&#8217;. The duplicate key  
value is (8796126019588).INFO | jvm 1 | srvmain | 2013/11/15 21:36:38.876 | de.hybris.platform.jalo.JaloSystemException:  
com.microsoft.sqlserver.jdbc.SQLServerException: Violation of PRIMARY KEY constraint &#8216;PK
```

```
3819157796645776366&#8217;. Cannot insert duplicate key in object &#8216;dbo.users&#8217;. The duplicate key value is  
(8796126019588).[HY&#8211;1]What could be the root cause of the error? Note: There are 2 correct answers to this question.
```

- * The current PK sequence value is corrupt.
- * A primary key is used in the database instead of a unique index.
- * SAP Commerce verifies that the key is NOT unique and reports an exception.
- * The database engine verifies that the key is NOT unique and reports an exception

NEW QUESTION 23

Which of the following does Product Support consider to be a workaround? Note: There are 2 correct answers to this question.

- * The support engineer provides guidelines on how to implement and configure a custom Spring bean overriding the default behavior in SAP Commerce.
- * The support engineer provides an alternative solution that resolves at least the basic processes of the affected feature.
- * The support engineer provides the customer with the official SAP Commerce patch that includes the fix.
- * The support engineer provides guidelines on how to modify the code of the affected feature.

NEW QUESTION 24

Where can you check the SAP Commerce platform version?Note: There are 2 correct answers to this question.

- * In the bin/platform/build.number file.
- * In the bin/platform/project.properties file.
- * In the Administration Console.
- * In the command line by running the ant-version.

NEW QUESTION 25

Your customer reports an incident where the SAP Commerce system crashes in production.What would you ask for?Note: There are 2 correct answers to this question.

- * The specific scenario to reproduce the issue
- * The thread dumps taken right before the crash
- * The database dump from the production system
- * The thread dumps taken after the system reboot

NEW QUESTION 26

Which properties can you set to use Service Layer Direct?Note: There are 2 correct answers to this question.

- * Set persistence.legacy.mode to False in core-spring.xml.
- * Set the sld.enabled modifier to True in the ImpEx file.
- * Set persistence.legacy.mode to False in the local.properties.
- * Set persistence.legacy.mode and servicelayer.prefetch to False All in the local.properties.

NEW QUESTION 27

Which benefits does SAP BTP Extensions integration provide?Note: There are 2 correct answers to this question.

- * A customization layer for SAP Commerce Cloud that depends on the API Registry module
- * An alternative and independent application to SAP Commerce Cloud based on the backoffice
- * An analysis layer to capture customer interactions, contexts, and behaviors for future processing
- * Microservices that customize the standard functions of SAP Commerce Cloud without compromising on upgradability

NEW QUESTION 28

Which ImpEx headers can you use to update an SAP Commerce Cloud item?Note: There are 2 correct answers to this question.

- * INSERT_UPDATE UserGroup;UID[unique=true];locname[lang=en];locname[lang=de];groups(uid)[mode=append]
- * INSERT_UPDATE UserGroup;UID[unique=true];locname[lang=en];locname[lang=de];groups(uid)[mode=append]
- * UPDATE UserGroup;UID[unique=true];locname;groups(uid)[mode=append]
- * INSERT_UPDATE UserGroup;UID;locname;groups(uid)[mode=append]

NEW QUESTION 29

When you troubleshoot a catalog synchronization issue, which files do you check first?Note: There are 3 correct answers to this question.

- * Sync Media dump files
- * Database dump files
- * localextensions.xml file
- * JDBC log files

* local.properties file

NEW QUESTION 30

Your customer is planning to use a PostgreSQL database for a new project. Where do you confirm the third-party compatibility?

- * SAP Store
- * SAP Commerce official product documentation
- * SAP Support Portal
- * SAP Community

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