

## SAP Certified Product Support Specialist Certification E-C4HYCP-12 Sample Questions Reliable [Q19-Q33]



**SAP Certified Product Support Specialist Certification E-C4HYCP-12 Sample Questions Reliable Prepare for the Actual SAP Certified Product Support Specialist E-C4HYCP-12 Exam Practice Materials Collection**

SAP E-C4HYCP-12 Certification Exam Topics:

Topic Areas Topic Details, Courses, Books **Performance 8% - 12%** Analyze and improve overall system performance, and troubleshoot performance issues and identify bottlenecks. Infrastructure Considerations Performance Tuning Service Monitoring Dynatrace Monitoring **Configuration > 12%** Configure the SAP Commerce Suite and its extensions and modules; resolve compilation issues, and customize the cockpits in the SAP Commerce Suite. Install & Upgrading SAP Commerce Configuring SAP Commerce Build Framework Deploying New SAP Commerce Softw Backend Administration Cluster Cluster Setup Logging Prcatices Logging Database Statements **Integration > 12%** Connect the omni-commerce capabilities of SAP Commerce Cloud with other SAP products Integration and Data Management Intelligent Selling Service Integration Options

**Q19.** A customer reports an incident where the SAP Commerce system crashes in production. The customer provides the following

log:

What would you advise the customer to do to avoid this happening again?

- \* Configure the auto reconnect property in the JDBC properties to reconnect to the database automatically.
- \* Modify the FlexibleSearch query that fetches catalogs to fix the syntax errors.
- \* Increase the number of connections in the pool if the current number is NOT sufficient.
- \* Fix the missing links between related items in the catalog.

**Q20.** A customer reports a performance problem with DefaultStockService. After checking the customer's system by running `SELECT COUNT(*) FROM {StockLevelHistoryEntry}`, you discover that there are hundreds of millions of instances of StockLevelHistoryEntry. What would you do to resolve this performance issue? Note: There are 2 correct answers to this question.

- \* Delete the content of the StockLevelHistoryEntry table directly from the database to immediately improve performance.
- \* Implement a CronJob that will clean the StockLevelHistoryEntry table according to customer business needs.
- \* Suggest an improvement by creating a maintenance request for the customer.
- \* Run Cleanup Type System in the SAP Commerce Administration Console.

**Q21.** What should you do before you report incorrect software behavior to SAP (third-level support)? Note: There are 2 correct answers to this question.

- \* Test the issue on the customer's SAP Commerce installation.
- \* Document the complete technical environment information of the system where the incident occurred to provide to SAP.
- \* Reproduce and validate the problem on the standard out-of-the-box SAP Commerce.
- \* Tell the customer that the reported problem will be fixed in a future patch release.

**Q22.** When you troubleshoot a catalog synchronization issue, which files do you check first? Note: There are 3 correct answers to this question.

- \* Sync Media dump files
- \* Database dump files
- \* localextensions.xml file
- \* JDBC log files
- \* local.properties file

**Q23.** How does SAP Commerce use the LDAP protocol? Note: There are 2 correct answers to this question.

- \* SAP Commerce converts LDAP query results to ImpEx.
- \* SAP Commerce imports user and group data from an external LDAP system.
- \* SAP Commerce can use the DSML protocol within LDAP.
- \* SAP Commerce writes actions to the connected LDAP system.

**Q24.** You enable the automatic reset in the Backoffice Framework configuration. When is the reset triggered? Note: There are 2 correct answers to this question.

- \* After the next compilation
- \* After you logout
- \* On the next server startup
- \* After you login again

**Q25.** What is a Restriction?

- \* The WHERE clause of a FlexibleSearch statement
- \* A limitation of the types and attributes a user can see or edit in the Backoffice Administration Cockpit
- \* A way to assign access rights to users and user groups
- \* A fragment of the WHERE clause of a FlexibleSearch statement

**Q26.** What must you configure when you use the iFlow?Note: There are 2 correct answers to this question.

- \* Set iFlow authentication type to certificate-based.
- \* Set the receiver address setting and proxy type setting of the iFlow.
- \* Assign the AuthGroup.IntegrationDeveloper role to the SAP Commerce user.
- \* Assign the AuthGroup.IntegrationDeveloper role to the SAP Cloud Integration tenant.

**Q27.** SAP Commerce receives a Java OOM (out of memory) exception.What should you do first?Note: There are 2 correct answers to this question.

- \* Analyze the gc.log file for object allocation.
- \* Take a Java heap dump when the issue is detected.
- \* Analyze the access.log file for frequent requests.
- \* Increase the memory size.

**Q28.** Which properties can you set to use Service Layer Direct?Note: There are 2 correct answers to this question.

- \* Set persistence.legacy.mode to False in core-spring.xml.
- \* Set the sld.enabled modifier to True in the ImpEx file.
- \* Set persistence.legacy.mode to False in the local.properties.
- \* Set persistence.legacy.mode and servicelayer.prefetch to False All in the local.properties.

**Q29.** Which actions do you perform to use the EDMX schema?Note: There are 3 correct answers to this question.

- \* Use the <Association> &#8230; </Association> tag as a representation of the relationship between entity types.
- \* Use ComplexType and EdmSimpleType as part of the <Association> &#8230; </Association> tag.
- \* Define the structure of the payload that the Integration API will support for both inbound and outbound requests.
- \* Update the EDMX schema by downloading it, changing it, and re-uploading it within the SAP Commerce Backoffice.
- \* Use odata2webservices to get the EDMX schema for the integration object.

**Q30.** What happens when you set the impex.legacy.mode property to True?Note: There are 2 correct answers to this question.

- \* The ServiceLayer interceptors and validators are triggered during the import/export process.
- \* The INSERT, UPDATE, and REMOVE operations are performed by the ModelService during the import.
- \* The ServiceLayer interceptors and validators are NOT triggered during the import/export process.
- \* The INSERT, UPDATE, and REMOVE operations are NOT performed by the ModelService during the import.

**Q31.** Where can you check the SAP Commerce platform version?Note: There are 2 correct answers to this question.

- \* In the bin/platform/build.number file.
- \* In the bin/platform/project.properties file.
- \* In the Administration Console.
- \* In the command line by running the ant-version.

**Q32.** How are bug fixes provided to partners and customers?

- \* SAP Commerce delivers small jar archives called Hot Fix for the extension that fixes a specific bug.
- \* SAP Commerce provides an extension that contains bug fixes.
- \* SAP Commerce provides SAP Notes with code corrections describing the best way to fix a specific bug.
- \* SAP Commerce provides a patch release that contains only bug fixes and security patches.

**Q33.** How do you configure SAP Commerce cluster settings?Note: There are 2 correct answers to this question.

- \* Specify exactly the same cluster settings for each node in the

%HYBRIS\_BIN%/config/local.properties file.

- \* Specify the cluster settings in the %HYBRIS\_BIN%/config/local.properties file for each cluster node.
- \* Set the cluster.node.autodiscovery to True in order to enable cluster ID autodiscovery.

\* Specify the cluster settings of each cluster node in the

%HYBRIS\_BIN%/config/tomcat/conf/server.xml file.

E-C4HYCP-12 Exam Certification Details:

Duration:90 minsLevel:SpecialistLanguages:EnglishExam:40 questions

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