

## [Apr 03, 2023 New Real 220-1101 Exam Dumps Questions [Q74-Q88]



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**NO.74** An office manager reports that a printer is experiencing performance issues. Printouts are smudging when they are handled, and, recently, whenever the manager tries to print oversized documents, the paper jams before anything is printed on it.

Drag & Drop

- TONER
- FUSER
- ROLLERS
- DUPLEXER
- INK CARTRIDGE



Drag & Drop

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**NO.75** A home user has purchased a subscription for a service that blocks malicious sites by preventing them from resolving correctly. Which of the following settings MOST likely needs to be changed on the user's router to enable this functionality?

- \* DNS server
- \* Port forwarding
- \* Perimeter network
- \* Universal PnP
- \* DHCP server

**NO.76** A new employee has been issued a company laptop. The employee requests an accessory with a single power source that has wired network connectivity and supports a keyboard, mouse, speakers, and dual monitors. Which of the following accessories should the systems administrator deploy to BEST meet the new user's needs?

- \* PoE switch
- \* USB-C hub with power delivery
- \* Docking station with DisplayPort
- \* KVM switch with audio

KVM switch. KVM stands for keyboard, video, mouse; and allows you to control multiple computers from a single keyboard, mouse, and monitor. These switches are often used to manage racked servers where a number of servers are placed in a single rack.

**NO.77** A technician is installing new power supplies for the application engineering team's workstations. The management team has not yet made a decision about installing dual graphics cards, but they want to proceed with the project anyway. Which of the following power supplies would provide the BEST solution?

- \* 1000W 24-pin modular power supply
- \* 220VAC 9000J surge protector
- \* 500W redundant power supply
- \* 2000VA uninterruptible power supply

**NO.78** A technician recently discovered the root cause of an application error that several users have been experiencing. The technician updated the configurations on the affected machines and verified full functionality was restored for all users, which of the following actions should the technician perform NEXT?

- \* Write a knowledge base article in the ticketing software to expedite future Incidents.
- \* Submit a bug report to the developer of the application, along with the steps taken to resolve the Issue.
- \* Work with the developer to proactively collect the application logs to identify future errors of this type.
- \* Send an email communication to the company about the issue and the steps taken to resolve it.

**NO.79** A technician identified an issue on a workstation, obtained details from the user, and made a backup of the system. Which of the following should the technician do NEXT?

- \* Determine the next steps to resolve the issue and document it.
- \* Design a plan of action to resolve the issue and implement the solution.
- \* Document the findings, actions, and outcomes.
- \* Establish a theory of probable cause, researching internally or externally as needed.

\* Identify the problem. \* Question user and identify user changes to computer. \* Perform backups before making changes. \* Inquire regarding environmental or infrastructure changes. \* Review system and application logs.

2. Establish a theory of probable cause (question the obvious and if necessary, conduct internal or external research based on symptoms)

**NO.80** A technician is receiving reports that the entire office sporadically loses network connectivity through cable mediums would be the MOST cost effective without sacrificing system performance?

- \* Coaxial
- \* Shielded Cat 6
- \* Plenum Cat 5e
- \* Multimode fiber

**NO.81** A thermal punier that is used to print order buckets in a factory has been experiencing issues following the failure of the air conditioner during the summer. Each ticket has blank spots or is missing text. Which of the following would MOST likely solve these issues?

- \* Restore function to the air conditioner.
- \* Clean the heating element.
- \* Replace the paper rolls.
- \* Install new toner.

**NO.82** A small office has a wireless network with several access points for roaming laptop use. Users occasionally report that the wireless connection drops or becomes very slow. Users have confirmed that this issue only happens when connected to the office wireless network. Which of the following would MOST likely be the cause?

- \* Hidden SSID
- \* Device interference
- \* Ethernet port flapping
- \* High ISP latency

**NO.83** A technician is setting up a device to use two-factor authentication. Which of the following meets this requirement?

- \* Thumbprint/retinal scan
- \* Password/password
- \* Password/thumbprint
- \* Password/PIN

**NO.84** A technician is configuring a workstation to be used as a VM host. After installing the necessary software, the technician is unable to create any VMs. Which of the following actions should be performed?

- \* Disable the BIOS password.
- \* Enable TPM.
- \* Enable multithreading.
- \* Enable Fast Startup.

**NO.85** A remote user called the help desk to report a notification indicating there is limited or no connectivity. The user can access local file folders and other local machines but none of the organization's servers or network items. Web pages do not appear to function either. Which of the following is the MOST likely cause of the issue?

- \* The user's internet connection is down.
- \* The user's domain account is locked out.
- \* The user's switch has stopped working.
- \* The user's IP address needs to be renewed.

**NO.86** A user contacts the help desk in reference to a failing thumbprint scanner. The user states the scanner was functioning correctly yesterday. Which of the following troubleshooting steps should be performed FIRST after the ticket has been filed?

- \* Inquire about possible changes.
- \* File a damage report.
- \* Requisition a new scanner.
- \* Attempt to clean the scanner.

**NO.87** A technician is receiving reports that the entire office sporadically loses network connectivity throughout the day. The technician determines the root cause to be EMI. Which of the cable mediums would be the MOST cost effective without sacrificing system performance?

- \* Coaxial
- \* Shielded Cat 6
- \* Plenum Cat 5e
- \* Multimode fiber

Electromagnetic interference (EMI) is unwanted noise or interference in an electrical path or circuit caused by an outside source. Hence shielded Cat 6 is better

**NO.88** A technician needs to improve a workstation's overall response time for frequently used applications and data without removing the current hard drive. Which of the following storage devices should the technician install to BEST accomplish the objective?

- \* M.2
- \* SAS
- \* HDD
- \* SCSI

### CompTIA 220-1101 Exam Syllabus Topics:

TopicDetailsTopic 1- Summarize services provided by networked hosts- Compare and contrast common networking hardwareTopic 2 - Compare and contrast protocols for wireless networking- Given a scenario, install and configure laptop hardware and componentsTopic 3- Given a scenario, set up and configure accessories and of mobile devices- Given a scenario, install and replace printer consumablesTopic 4- Given a scenario, configure basic mobile-device network connectivity and application support- Given a scenario, troubleshoot common issues with mobile devicesTopic 5- Compare and contrast Internet connection types, network types, and their features- Compare and contrast the display components of mobile devicesTopic 6- Given a scenario, deploy and configure multifunction devices- printers and settings- Given a scenario, troubleshoot problems related to motherboards, RAM, CPU, and powerTopic 7- Given a scenario, install and configure basic wired-wireless small office- home office (SOHO) networks- Given a scenario, troubleshoot and resolve printer issuesTopic 8- Given a scenario, troubleshoot problems with wired and wireless networks- Explain basic cable types and their connectors, features, and purposesTopic 9- Compare and contrast common network configuration concepts- Given a scenario, apply the best practice methodology to resolve problems

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