## Best IBQH IBQH001 Exam Practice Material Updated on Apr 21, 2023 [Q80-Q100



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## IBQH IBQH001 Exam Syllabus Topics:

TopicDetailsTopic 1- Skills in the field of healthcare quality managementTopic 2- Basic quality knowledge in healthcareTopic 3-Improving healthcare quality management

**Q80.** Asking one of the team members to present the quarterly presentation infront of the board of directors of your hospital is considered which type of employee motivator:

- \* Autonomy.
- \* Recognition.
- \* Respect.
- \* Salary.

Q81. The two major advantages of an external audit who is auditing any aspect of the organization is:

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- i. Knowledge.
- ii. Bias.
- iii. Objectivity.
- IV. Independence.
- \* I and II.
- \* II and III.
- \* III and IV.
- \* I and IV.

Q82. In which industry did lean thinking originate?

- \* Food industry.
- \* Healthcare.
- \* Automobile industry.
- \* Bank services

Q83. In most cases, an improvement team receives the least control and direction during which of the following stages

- \* Building
- \* Storming
- \* Performing
- \* Norming

**Q84.** A case of hepatic cirrhosis was admitted to the ER. The patient had an attack of hematemesis few minutes after admission and a large blood spill covered the floor .The nurse in charge brought the blood spill kit and removed the blood. All the following are component of the blood spill kit except

- \* Diluted chlorine solution
- \* Goggle and plastic apron
- \* Sterile gloves
- \* Absorbent disposable tissue

**Q85.** A Prospective review may be beneficial in all the following except:

- \* A patient that will have an elective total hip replacement.
- \* A patient that will be readmitted for a bypass surgery.
- \* A patient which was admitted to the ER with a fractured hip.
- \* A patient who has a health insurance.

**Q86.** The quality improvement team proposed 3 improvement projects for next year. As the quality manager you have to choose a project to begin with. The project you would choose would have

- \* Limited scope and cost so it would be accomplished in a short time and your team can move on to the next project
- \* The greatest potential to increase patient outcomes
- \* The greatest potential to save money of the hospital
- \* The project should be chosen by the CEO to ensure his commitment

Q87. The most frequent error made by top management, when dealing with system variation, is

- \* Treating common causes as special causes
- \* Considering all causes to be local causes
- \* Recognizing that common causes require quick action

\* Treating special causes as common causes

## Q88. Which organization is closest to a functional organization?

- \* Strong matrix organization
- \* Balanced matrix organization
- \* Projectized organization
- \* Weak matrix organization

**Q89.** With advances in medical technology, we can apply managed care through:

- \* Increasing care in outpatient settings.
- \* Lowering preventive care.
- \* Increasing in patient care.
- \* Increasing length of LOS.

**Q90.** The leader who follows the organization #8217; srules exactly but usually faces issues regarding employee commitment is considered which type of leaders?

- \* Beurocratic leader.
- \* Consultative leader.
- \* Participatory leader.
- \* Charismatic leader.

**Q91.** The concept behind zero inventory is called.

- \* Lean six sigma.
- \* Resource management.
- \* Just in time.
- \* Supply chain.

**Q92.** At an infection control meeting, the discussion was focused on the new neurosurgery department which will be opened soon. Regarding the infection control measures, which must be taken to minimize the risk of transmission of Creutzfeldt-Jakob Disease (CJD) and other prior diseases which of the following statements is incorrect?

- \* Flash sterilization is not effective in sterilizing equipment contaminated by prions
- \* For semi critical items, immersion in 1 N sodium hydroxide for an hour is sufficient
- \* Steam sterilization by gravity displacement autoclave 132 °C for 30 minutes is the preferred method
- \* Prevacuum sterilizer at 134°C for 18 minutes is effective

**Q93.** A particular surgeon was found to have the highest postoperative infection rate among all the surgeons of the department. What should the quality manager do to convince him?

- \* Show the data to all the surgeons in his department
- \* Ask the governing body to convince him
- \* Ask his peers from another department to review his cases
- \* Show the surgeon his data compared to data of other peers in the presence of the medical director

Q94. In the operating room there has been repeated scheduling problems. The first step you should take to solve the problem is to

- \* Form a team of surgeons
- \* Create scheduling and rescheduling policy
- \* Create a multidisciplinary quality improvement team
- \* Ask the head nurse to create a clear schedule for the operations 2 weeks ahead

Q95. To establish effective infection control in a health care facility which of the following is critical?

\* A physician and a nurse with responsibilities for infection control

- \* A manual of critical infection control policies and an educational program for staff
- \* Senior management commitment
- \* All of the above

**Q96.** Your company's largest client has just completed an audit of your quality system. Three major deficiencies were identified, and you risk losing this client if the problems are not corrected. As quality manager the best plan of action is

- \* Identify and correct the root cause of the deficiencies and implement changes to improve the quality system
- \* Reprimand the employees that caused the deficiencies
- \* Wait until another client finds the same deficiencies, and then form a task team to investigate the problems
- \* Promise the client that the problems will be corrected

Q97. Who is the ultimate recipient of quality improvement projects results in healthcare facilities?

- \* Top management.
- \* Healthcare workers.
- \* Patients.
- \* Payers.

Q98. A quality council in a large hospital can be most valuable in

- \* Developing top management skills
- \* Helping control and support the total quality in effort
- \* Developing a linking to all levels of the organization
- \* Reviewing key quality cost data

**Q99.** All of the following equipment can be used to fight fire/smoke except

- \* Sprinkler systems
- \* Fire alarms
- \* Water system
- \* Portable fire extinguishers

**Q100.** All of the following are considered sentinel events, except:

- \* Infant abduction.
- \* Wrong patient surgery.
- \* Transfusion of incompatible blood type.
- \* Adverse drug reaction.

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