

[May 24, 2023 BICSI RCDDv14.1 Real Exam Questions and Answers FREE [Q168-Q182]



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QUESTION 168

A program management team is invited to a company's annual strategy planning session. The CEO discusses the mission and vision of the organization, and how the strategic plan will create opportunities to fulfill them. How can the program manager use the company's vision to establish a program?

- * Define the program and component projects to enable the fulfillment of strategic goals
- * Set the priority matrix and map the projects' priorities that will be included in the program
- * Define the program roadmap, and highlight the individual projects' benefits
- * Identify program benefits that will enable the fulfillment of strategic goals

QUESTION 169

The program selection committee presents several programs for approval:

Program A is estimated to cost US\$250,000, and has an annual cash inflow of US\$75,000.
Program B is estimated to cost US\$150,000, and has an annual cash inflow of US\$55,000.
Program C is estimated to cost US\$100,000, and has an annual cash inflow of US\$45,000.
Program D is estimated to cost US\$200,000, and has an annual cash inflow of US\$35,000.

Which program was selected based solely on a three-year return on investment?

- * Program A
- * Program B
- * Program C
- * Program D

QUESTION 170

A biometrics firm has a facial recognition program with multiple components and project managers. The project manager from the mobile device division escalates a vendor-related risk to the program manager. After assessing the risk, the program manager determines that this risk may impact other projects within the program. However, this risk has a low degree of impact and probability of occurring. What should the program manager do first?

- * Obtain a risk reserve from the executive sponsor and execute a contingency plan
- * Communicate the risk to all project managers to manage at the component level
- * Add the risk details and analysis to the program risk register
- * Brainstorm with the project manager to develop an appropriate risk response.

QUESTION 171

An initiative involves the development of new technology and leverages existing technologies. It is determined critical by the program governance board and the program sponsor that a comprehensive risk management plan be put in place. In what phase is the risk management plan created?

- * Program definition
- * Program execution management
- * Program delivery
- * Program risk management planning

QUESTION 172

A global communications company's cloud-based platform will host its video network using both on- and off-shore teams. The program management office (PMO) assigns a program manager with little experience executing global initiatives.

What should the program manager do to resolve competing resource needs within components that could impact the entire program's overall delivery date?

- * Require project managers to perform resource leveling in their schedules to automatically take into account availability and dependencies for key resources.
- * Revisit assignments on a weekly basis to manually level resources thereby limiting burn-out and preventing underutilization
- * Optimize integration of the component projects by working with the project managers to align resource skill sets and availability to the program
- * Improve communications between the project managers to gain efficiencies in resource assignments

QUESTION 173

What is the MINIMUM clearance needed between the front of the telephone booth and any wall or fixture for most installations?

- * 300 mm (12 in)
- * 450 mm (18 in)
- * 610 mm (24 in)
- * 914 mm (36 in)
- * 2.4 m (8 ft)

QUESTION 174

An ICT distribution designer is reviewing design documents with the owner to gain approval for an ER design. Which of the following information about the site shall be included?

- * Sustainability requirements
- * Suitability requirements
- * Access and/or service provider requirements
- * Designer requirements

QUESTION 175

A component project manager escalates an issue regarding a key stakeholder to the program manager. The key stakeholder does not respond to emails or phone calls and the project manager believes this key stakeholder is exhibiting a negative attitude toward the work. The key stakeholder has a significant influence over the component project which could impact other components if delays occur. The program manager's attempts to reach the stakeholder via email also fail.

What should the program manager do next?

- * Escalate the issue to the stakeholder's supervisor.
- * Escalate the issue to the program governance board as delays will impact the program
- * Update the program risk register to reflect a realized risk and execute the documented risk response
- * Attempt to call the key stakeholder, if unsuccessful, visit their office to identify potential risks

QUESTION 176

The program manager completed the program's benefits analysis and planning activities. What will this ensure for the program?

- * Information necessary to establish key benefit performance indicators
- * A transition plan to facilitate the ongoing realization of benefits
- * A plan to monitor performance due to operational, financial, and benefits changes
- * A benefits management plan to guide the work through the remainder of the program

QUESTION 177

Which of the following is the CORRECT calculation to determine equipment heat load resulting from its power (W) consumption?

- * $W \times 1.414$
- * $W \times 1.732$
- * $W \times 2.235$
- * $W \times 3.412$

QUESTION 178

A project's installation start involves a Kickoff Meeting and the General Contractor's Coordination Meeting. As part of the designer's responsibilities, which two of the following are key elements of the Kick-off Meeting? (Select two options.)

- * Project submittal approval process
- * RFI process
- * Payment procedures
- * Punch List process
- * Project start and completion dates

QUESTION 179

Before working on equipment, what is the FINAL step in the lockout/tagout (LOTO) procedure?

- * Verify the equipment controls are in the proper operating position.
- * Train workers to perform the LOTO process.
- * Apply appropriate tags both locally and remotely.
- * Confirm the device is de-energized by proving it will not run when started.
- * Confirm all unnecessary items have been removed from the area.

QUESTION 180

A program completes all component projects and all identified benefits are being delivered However, the program sponsor is concerned that long-term benefits may not meet organizational performance parameters To ensure the realization of long-term benefits what should the program manager use?

- * Benefits register
- * Benefits sustainment plan
- * Benefits management plan
- * Benefits transition plan

QUESTION 181

A commercial office building floor has a usable floor space of 1858 m² (20,000 ft²). What is the MINIMUM number of 103 mm (4 trade size) conduits that shall be required to interconnect the telecommunications rooms on this floor?

- * 0
- * 1
- * 2
- * 3

QUESTION 182

Who prepares the submittals that are reviewed and approved to ensure that the clients design criteria is met in regards to material selection?

- * General Contractor
- * ICT distribution designer
- * Client
- * Architect. Engineering, Consultant Team

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