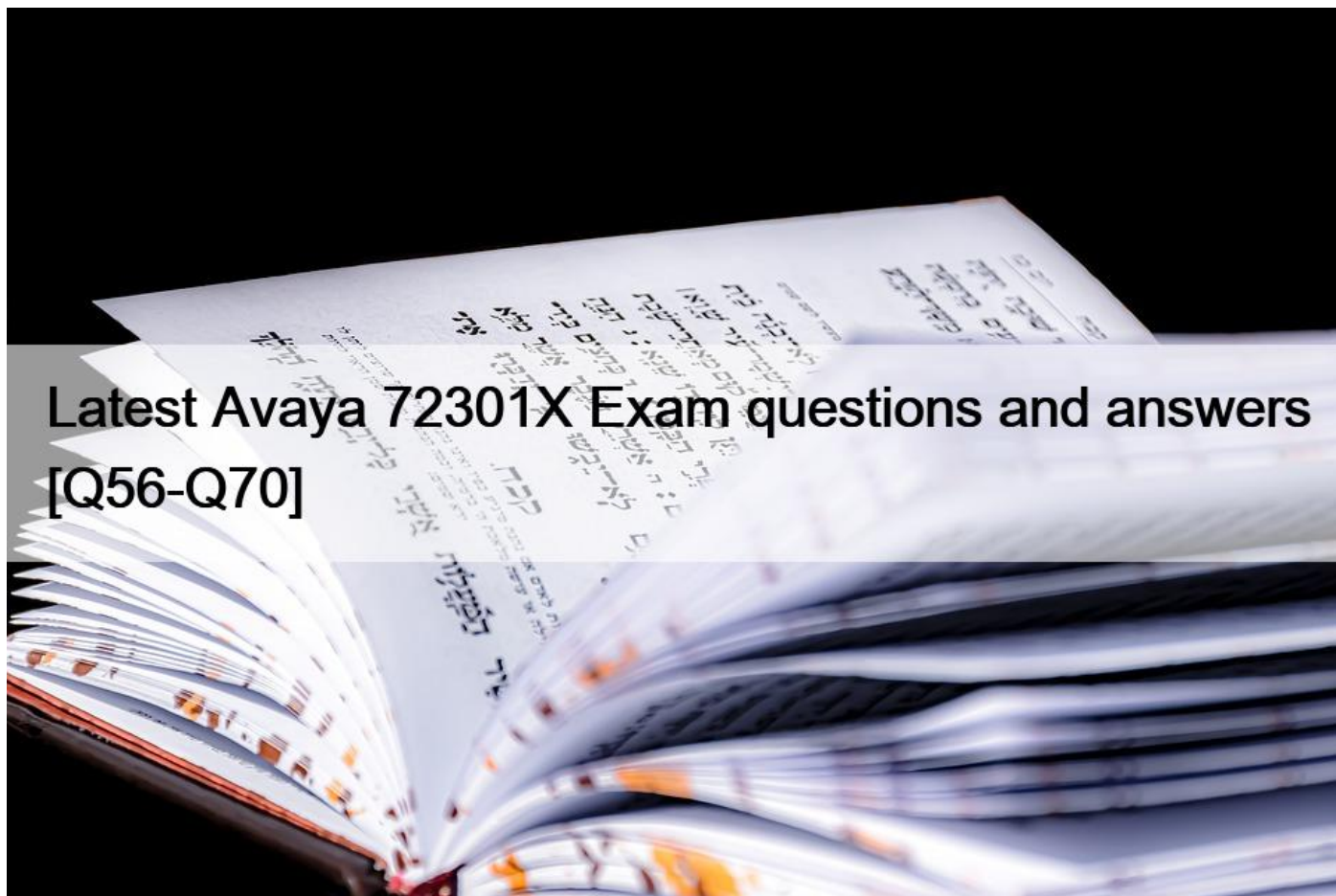


Latest Avaya 72301X Exam questions and answers [Q56-Q70]



Latest Avaya 72301X Exam questions and answers
DumpsMaterials 72301X Exam Practice Test Questions (Updated 158 Questions)

Avaya 72301X certification exam is an excellent way to demonstrate your expertise in Avaya Aura® Communication Applications Support. 72301X exam is challenging, but with the right preparation, you can pass it and enhance your career prospects. Whether you are a seasoned professional or just starting in the field, the Avaya 72301X certification exam is an excellent way to showcase your skills and stay up-to-date with the latest Avaya technologies.

Avaya 72301X (Avaya Aura® Communication Applications Support Certified) Certification Exam is designed to test the skills and knowledge of professionals who are responsible for supporting Avaya Aura® Communication Applications. Avaya Aura® Communication Applications Support Certified Exam certification exam is intended for individuals who work with Avaya Aura® Communication Applications on a regular basis, including installation, configuration, and troubleshooting. 72301X exam covers a wide range of topics, including Avaya Aura® System Manager, Avaya Aura® Communication Manager, Avaya Aura® Messaging, Avaya Aura® Session Manager, and Avaya Aura® Application Enablement Services.

NO.56 Which statement about Avaya Tier 2/Business Partners is true?

- * They immediately escalate to Tier 3 as issue is encountered.
- * They describe the problem to Tier 3 in an escalation ticket and Tier 3 isolates and resolves the issue.
- * They isolate issue, resolve issue then escalate to Tier 3 for corrective action.
- * They isolate the issue, and if no root cause is found, escalate to Tier 3 to resolve the issue.

NO.57 A technician is verifying the deployment type of Avaya Aura Web Gateway (AAWG) to support an Avaya Spaces Calling extension client on Avaya Aura.

Which two statements describe how to check the deployment type, and what should be its value?

(Choose two.)

- * Use SSH client to connect to the AAWG and run the app configure command. Navigate to the deployment settings and verify deployment type is Team Engagement.
- * Use SSH client to connect to the AAWG and run the app configure command. Navigate to Clustering Configuration and verify that the deployment type is Team Engagement.
- * Log in to the web interface of AAWG. In System Information, the deployment type should be Conference Only.
- * Log in to the web interface of AAWG. In System Overview, the deployment type should be Team Engagement.

NO.58 To check the status of its connectivity with the Avaya Aura Media Server (AAMS), which command will you issue on the Avaya Breeze server?

- * CNetSetup
- * ceconfig
- * statapp
- * mscc

NO.59 A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE. Which tool was used, and which symptoms were visible that pointed to this issue?

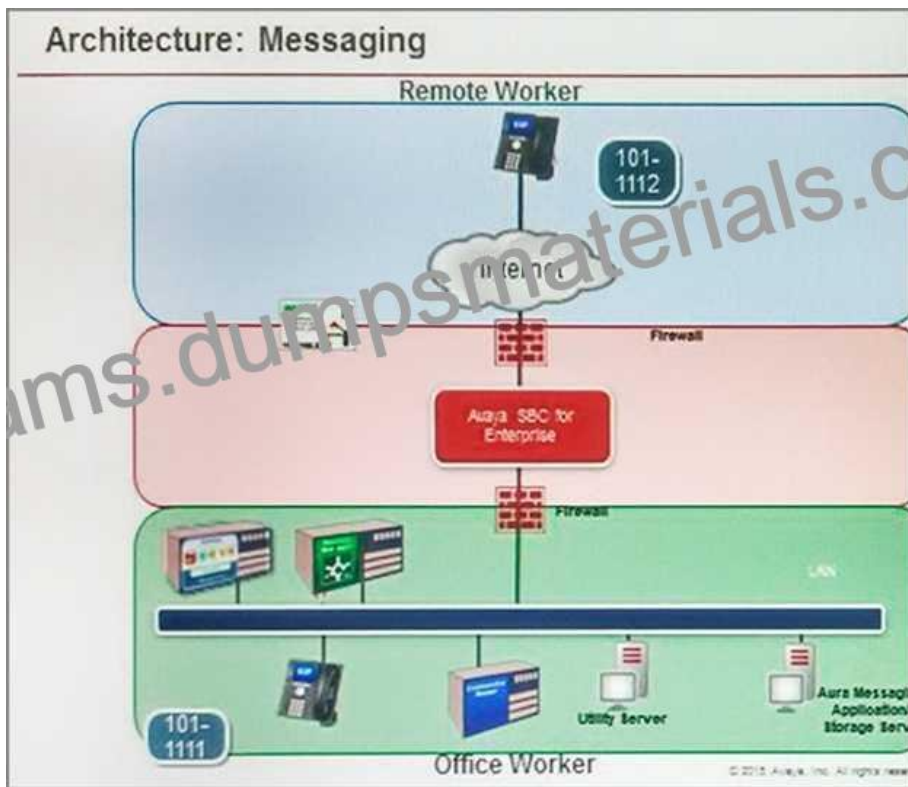
- * List trace; PPM requests were going to Avaya AuraSession Manager instead of the PPM server
- * traceSM; SIP requests were going to Avaya AuraSession Manager instead of SBCE
- * traceHTTP; all HTTP requests were going to SBCE instead of Avaya AuraCommunication Manager
- * traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager

NO.60 You are troubleshooting an IM and Presence problem, and discover all application processes are not running on the Avaya Breeze TM platform.

How can the application processes be started?

- * SSH to Avaya Breeze ?, and execute thestart -acommand.
- * SSH to Avaya Breeze ?, and execute theservice presence startcommand.
- * Accept Service on the cluster using Avaya Aura System Manager web GUI.
- * SSH to Avaya Breeze ?, and execute theservice ps startcommand.

NO.61 Refer to the exhibit. Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.



Based on this information, what is and is not working?

- * The local area network, Avaya AuraCommunication Manager, and Avaya AuraSession Manager are working. SBCE is partially working, but routing may be incorrect.
- * The local area network, Avaya AuraCommunication Manager, and Avaya AuraSession Manager are working. The public network is not working.
- * The local area network, Avaya AuraCommunication Manager, and Avaya AuraSession Manager are working. SBCE is not working.
- * The local area network and Avaya AuraSession Manager are working. Avaya Aura Communication Manager is not working. Communication Manager is working because can make calls out successfully, SBCE is partially working * Notice that the FROM header is an IP address instead of a domain name = avava.com.

CM needs to see domain name. IP address to domain conversion is performed by Topology Hiding.

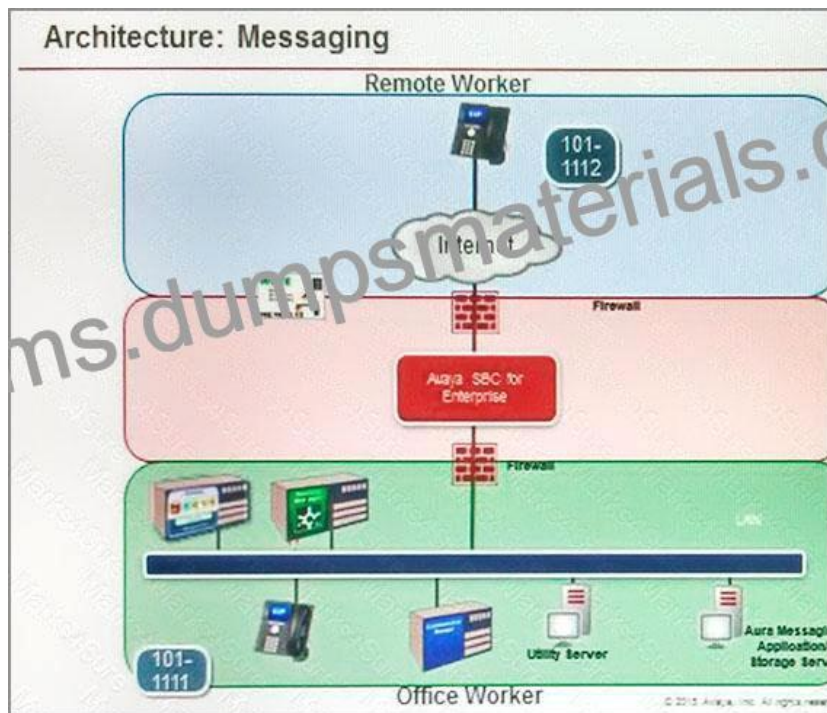
NO.62 Where can an administrator validate that the database of Avaya Breeze server hosting the Call Park and Page Snap-In, is synchronized with the Avaya Aura System Manager (SMGR) master database.

- * under Replication on the Call Park and Page web interface
- * under Services > Synchronization on the SMGR web interface
- * under Replication on the Avaya Breeze web interface
- * under Services > Replication on the SMGR web interface

NO.63 To trace SIP messages in real time going through the Avaya Session Border Controller for Enterprise (ASBCE) HA, which steps are necessary?

- * Login to the EMS CLI using Telnet Port 23, and execute the tracesbc command.
- * Login to the EMS CLI using port SSH 22 and execute the tracesbc command.
- * Login to the EMS web interface, switch to the SBC Device menu, navigate to Monitoring & Logging > Trace, and click on Start.
- * Login to the active SBC device's CLI using SSH port 22 and execute the tracesbc command.

NO.64



Refer to the exhibit.

After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail.

Avaya support verifies local network connectivity is up and Avaya Aura Messaging server is registering no alarms. A SIP trace displays a 404 Not Found error message.

Based on what is already working, to where can the issue potentially be isolated?

- * endpoint routing configuration issue
- * interoperability testing
- * network outage
- * routing configuration issues

NO.65 Where can you verify which identity certificates are available on the Avaya Session Border Controller for Enterprise (ASBCE) HA?

- * on the ASBCE web interface, navigate to Security > Certificates
- * on the Avaya Aura System Manager (SMGR) web interface, navigate to Services > Security > Certificates
- * on the EMS web interface, switch to the SBC Device menu, and navigate to TLS Management > Certificates
- * on the Avaya Aura System Manager (SMGR) web interface, navigate to Elements > Session Border Controller for Enterprise TLS Management > Certificates

NO.66 Which three statements about Avaya Breeze™ with WebRTC Snap-in are true? (Choose three.)

- * WebRTC uses a STUN/TURN server to relay WebRTC media from the public network through to the Avaya AuraMedia Server (AAMS).

- * WebRTC and Presence Services Snap-ins can co-reside on a General Purpose Cluster.
- * WebRTC uses the Avaya AuraMedia Server (AAMS) to convert WebRTC media to SIP media.
- * The WebRTC Snap-in will validate the authorization token created and encrypted by the web server.
- * The web browser uses the `“Cluster IP Address”` to reach an Avaya Breeze TM node when making a WebRTC call.

NO.67 You are troubleshooting a falling Call Park and Page call and suspect a REST signaling issue between Avaya Breeze server and Avaya Aura Media Server (AAMS).

Which log would help in finding the cause of this problem?

- * rest.log (/var/log/Avaya/sm/rest.log)
- * breeze.log (/var/log/Avaya/sm/breeze.log)
- * cpnp.log (/var/log/Avaya/sm/cpnp.log)
- * asm.log (/var/log/Avaya/sm/asm.log)

NO.68 A customer reports that incoming SIP trunk calls from the ISP to Avaya Aura Session Manager (SM) are falling because Avaya Session Border Controller for Enterprise (ASBCE) is not sending a domain name in the `“To”`, `“From”` and `“Request-Line”` headers to SM.

What needs to be changed in the ASBCE to solve this problem?

- * On the ASBCE web interface, navigate to Configuration Profiles > Routing. Edit the SM Routing Profile to link to the URI Group, which has the `“To”`, `“From”` and `“Request-Line”` headers overwritten with the domain name.
- * On the ASBCE web interface, navigate to Network & Flows > End Point Flows > Server Flows.

Edit the SM flow to change the End Point Policy Group to default-low.

- * On the ASBCE web interface, navigate to Services > SIP Servers. Edit the SM server profile to enable `“Overwrite Domain Name”`.
- * On the ASBCE web interface, navigate to Configuration Profiles > Topology Hiding. Edit the Topology Hiding Profile used for routing to the SM to overwrite the `“To”`, `“From”` and `“Request-Line”` headers with the domain name.

NO.69 You are creating a SIP Entity for Avaya Aura Engagement Development Platform `–` EDP / Avaya Breeze?

What do you have to enter in the field labeled FQDN or IP Address?

- * the Management IP-Address or FQDN of the Avaya Breeze? platform.
- * the SM100 IP-address or FQDN of the Avaya Breeze? platform
- * the IP-Address or FQDN of Core Platform Cluster
- * the IP-Address or FQDN of general Purpose Cluster

NO.70 Which method can be used to verify the Client and TSAPI services have been administered correctly?

- * The TSAPI test is call initiated from CTI endpoints using SIP telephones.
- * The TSAPI test is call initialed from within Avaya AuraCommunication Manager (CM) command line using the test TSAPI interface command.
- * The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.
- * The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.

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